

Impact Report

2018



WorkVentures
Social inclusion through technology



Daniel Keogh, Senior Technical Manager

About WorkVentures

WorkVentures is Australia's first IT social enterprise, we help inspire and motivate young people through skills development, training and job opportunities.

Our work also aims to bridge the digital divide by providing low-cost, refurbished technology to support individuals and community groups who need it the most.

Through our repairs service and responsible recycling programs, we not only deliver innovative social programs, but also support environmental sustainability.

Our purpose

WorkVentures ignites the potential in young people and their communities through technology

- We believe every young person has potential
- We believe every young person deserves an opportunity to learn skills
- We believe every young person can create a future for themselves and their community

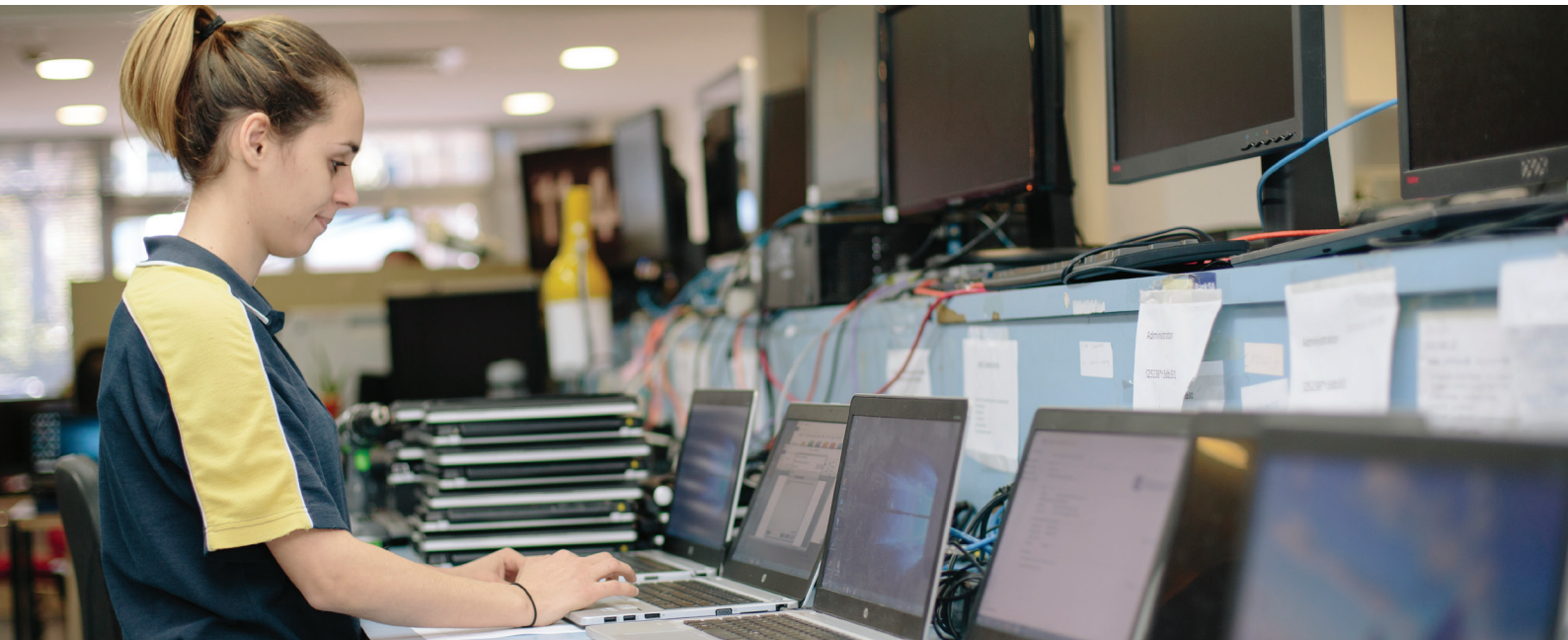
Our approach

We do this:

- By creating a **sustainable social enterprise**
- where we provide **opportunities for skills and jobs**
- in **collaboration** with **partners and communities** and by
- providing **access to technology**

The Challenge

- Almost one in five young people in Australia are long-term unemployed and the gap between digitally included and excluded Australians is substantial and growing.



Olimbia Papaioannou, Technician

Why our work matters

By creating a sustainable social enterprise where we provide opportunities for skills-development and jobs and by providing access to technology, we aim to ensure every young person can create a future for themselves and their community.

- **Creating meaningful opportunities for young people in need**

We know the right life skills and relevant work experience are key to ongoing full-time employment for young people.

We help inspire young people by providing work experience, traineeships and jobs within our social enterprise and with other like-minded non-profit, government and corporate partners.

By providing young people with opportunities to gain real skills and become job-ready in a safe and nurturing environment, we support them to ignite their potential and as a result, help create vibrant, inclusive communities.

- **Providing affordable, reliable computers and IT support**

The digital divide in Australian is deepening but we know that access to quality, affordable, internet-connected technology, together with the skills to use it, is key to closing the gap.

We provide low-cost, reliable computers to individuals and non-profits who otherwise could not access technology. Computers are donated by our partners and refurbished to as-new condition, giving new life to technology and creating affordable, environmentally-sustainable IT solutions.

All technology includes personalised support ensuring people are empowered to use technology to its full potential.

Delivering real and measurable outcomes

WorkVentures plays a vital role in creating equity and social inclusion for individuals and their communities.



256 young people

Young people

- Jobs
- *KickStart* Traineeships
- Qualifications
- Work experience
- Young people through partnerships



2546 devices provided

Digital inclusion

- Tech packs provided
- People trained / supported
- Wifi connected



377 tonnes

Sustainability

- Responsibility recycled e-waste
- Recycled packaging



\$7.9 million

Social procurement

- ITeC electronic repair & logistics
- Other services (Agile desk)

Social impact at a glance: 2018

Our impact: Young people



2018 target:

150

young people supported
through training programs

achieved in 2018:

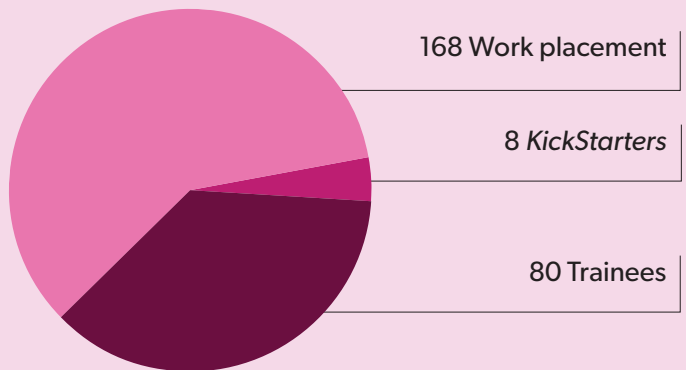
256

supported

- Jobs
- *KickStart* Traineeships
- Qualifications
- Work experience
- Young people through partnerships

Helping young people into work

Trainees, vocational experience,
KickStart participants



Tamara Rodionov & Jennine Blundell, CEO

Success Story

Tamara Rodionov

KickStart Graduate to Business Trainee

After leaving school, Tamara found it a challenge to secure work until she joined the WorkVentures *KickStart* program. Tamara thrived throughout the program where she gained experience across different business divisions. After *KickStart*, Tamara was selected for a Business Traineeship with host employer Uniting Local Area Coordinators. Tamara now has twelve months of work experience and is about to gain a Certificate III in Business.

"I believe personally the *KickStart* program was 100% useful for me. I learned what the expectations are of a workplace, while gaining the necessary 'on the job' practical experience. It has helped to develop skills that I can use towards my career path."

Our impact: Digital inclusion



2018 target:

3600

affordable computers,
reaching those in need

achieved in 2018:

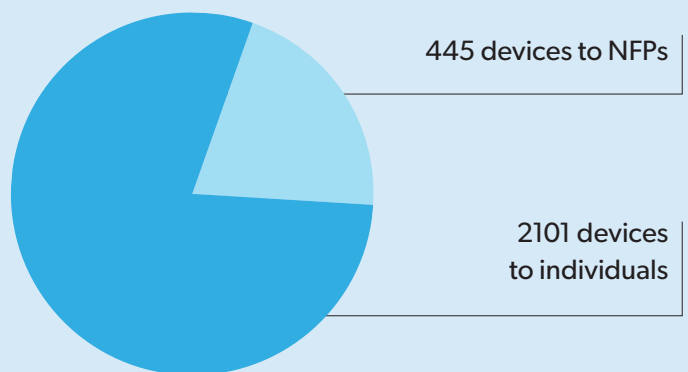
2546

devices provided

- Tech packs provided
- Tech support provided
- Wifi enabled

Digital inclusion

Low-cost technology packages



Ambrose Tantphillis, Call Centre Support

“You have the best computers and IT people in Australia. I am in my 60s and have been using computers since they came to Australia and after all of the years of dealing with techs, you guys are the best.”

Cheryl and Trev (WorkVentures customers)



Steven Hill, Technician

“[WorkVentures] understood our need for infrastructure that delivered what we needed operationally and that also met our budget. The team were friendly and knowledgeable and couldn’t do enough to make sure we were ready to go when the time came.”

Paul Brown, General Manager, Fighting Chance

Our impact: Social procurement



2018 target:

\$8.3M

achieved in 2018:

\$7.9M

revenue through social procurement

- ITeC services
- Other services (Agile desk)

Our impact: Sustainability



achieved in 2018:

377

tonnes of waste have been processed through responsible recyclers

- Responsibility recycled e-waste
- Recycled packaging

achieved in 2018:

365

tonnes diverted from landfill

- Between 95 - 99 % of all waste processed is diverted from landfill



WorkVentures is committed to empowering individuals and creating inclusive, vibrant communities.

Since 1979, we have:

24,740

Increased work skills and employment opportunities for over **24,740** people in need

75,046

Provided low-cost technology and support by supplying over **75,046** low-cost computers to individuals, communities and not-for-profit organisations who otherwise couldn't afford them

2,291

Reduced society's environmental footprint by responsibly recycling over **2,291** tonnes (2.2 million kg) of e-waste.

Cover: Jonathon Speer, Technician

For more information about WorkVentures or this report, **contact us:**



(02) 8907 3300



info@workventures.com.au



facebook.com/workventures



instagram.com/workventuresaus/



www.linkedin.com/company/workventures